

QUICK & SEXY FAQ

HOW TO BOOK?

Bookings are available **only on our website**. Please note we open bookings for Gloria, Circolo Popolare and Ave Mario 30 days in advance of a date at 9 am. Bookings for Jacuzzi and Carlotta open 20 days in advance.

If the website doesn't show you a specific time slot it does unfortunately mean we are fully booked. We always recommend refreshing the website as some guests may cancel or amend their bookings. We also accept walk-ins!

We recommend arriving at the beginning of the service (12pm, 5:00-5:15pm). If the restaurant is already full, we will give you an estimated waiting time. Unfortunately sometimes we won't be able to accommodate you but our squadra will do its best to find you a spot.

FOR EXISTING BOOKINGS

Any amendments (including date, time and number of guests) can only be made by the customer via the **confirmation email**.

If no availability is shown, it means we are fully booked, and cannot make further amendments.

Please note your confirmation email may have arrived in your spam folder.

BIG GROUPS & PRIVATISATIONS

You can make a booking for groups of 8 or more via our website under the **'Big Groups' tab**. Please note we open bookings 37 days in advance of a date at 9 am. If the date and time is unavailable, it means we're fully booked.

We only offer a set menu priced £54 per person for big groups at Gloria, Circolo Popolare and Ave Mario and £62 at Jacuzzi and Carlotta. You can check it out under the **'More information' tab**.

Our restaurants are also available for private hire! Check out our brochure to learn more about capacity and prices and contact us at privatisationuk@bigmamma.com to get an idea of all the private hire options that can make your special occasion even more special.

Please note that this email address is used only to arrange privatisations, the team won't be able to get back to you on other requests. For general information requests email amore@bigmamma.com

DIETARY REQUIREMENTS & ALLERGIES

All our vegan options will be labelled as 'VEG' on our menus while all gluten intolerant friendly will be labelled as 'GIF'. Please note we don't offer gluten free pasta or pizza (really sorry!)

Common allergens are labelled on our menus, but please bear in mind dishes can contain traces of allergens and gluten. For a more extensive list, please ask your waiter.

CAN I BRING MY OWN CAKE?

We are sorry amici but for food safety reasons we cannot allow guests to bring their own cake/alcoholic beverages, we do not offer corkage/cakeage.

It is possible to **preorder a whole tiramisù** for your birthday, you can add a note to your booking or send an email to amore@bigmamma.com

DO YOU OFFER ANY VOUCHER?

We do offer gift vouchers directly on our website, they're redeemable for 1 year across all our sites.

ARE YOU DOG FRIENDLY?

Yes! Dogs are welcome in all our restaurants.

ARE BABIES WELCOME?

Of course! Just ask your waiter for a high chair if you need one ;)



To get in touch with restaurants in France please send an email to love@bigmamma.com

BACI, BIG MAMMA